



March 23, 2020

Dear Customers and Partners,

As the coronavirus (COVID 19) outbreak continues to evolve, we wanted to provide an update on Crystek's actions in response to this serious health emergency.

We would like to assure you of our commitment to continue supporting all orders and projects. At the same time, we are bound to follow government instructions and adapt our operations to comply with government ordinances. We are carefully monitoring and following the instructions from Federal, state and local governments.

Our top priority remains the health and safety of our employees and their families. We are taking all necessary measures to ensure that our staff is not put at risk of serious illness from COVID 19. All personnel who can fulfill their responsibilities off site are being allocated to satellite locations or home offices.

Crystek will continue to provide communication with your teams and we would like to emphasize that our production facility remains open and operational.

While we may not be able to completely prevent the coronavirus outbreak from impacting our ability to support our customers and partners, our entire organization is highly focused on minimizing any impact to your needs as a customer.

Please do not hesitate to contact us if there is any additional information you require.

Very Best regards,

A handwritten signature in black ink, appearing to read "Anthony Mastropole", with a long, sweeping flourish extending to the right.

Anthony Mastropole
CEO/President
Crystek Corporation

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